1) Did anyone offer to help modify your mortgage, either directly, through advertising, or by other means such as a flyer?  □ YES  □ NO
2) Were you □ guaranteed a loan modification or asked to do to any of the following:
   □ pay a fee, □ sign a contract, □ redirect mortgage payments, □ sign over title to your property, or □ stop making loan payments? (check all that apply)

If the answer to both questions is no, you do not need to submit this form.

NOTE: This form is designed to provide a way to submit a complaint regarding companies or individuals that may be fraudulently or illegally claiming they can help you obtain a loan modification or avoid foreclosure. With the homeowner’s permission, the complaint will be forwarded to law enforcement agencies for their review and any action they deem appropriate. While you may receive a follow-up call or information from legal volunteers for the Network, it does not provide direct legal representation to complainants.

2 Information about Person Who Offered Help
If you paid a fee check here:  □ How much? $____________

Did you pay before any services were provided?  □ YES □ NO

If you were guaranteed a loan modification, check here:  □

What services did the company or individual offer?
(check all that apply)

□ Loan Modification assistance/consulting
□ Foreclosure relief/consulting
□ Legal Representation Offer to purchase homeowner’s property
□ Refinancing Bankruptcy

If you signed a contract, did the person perform the services agreed to in the contract?  □ YES □ NO

When was your last contact with the person? ___________

3 Contact Information for Person Who Offered Help
Company/Individual Name: ____________________________________________

Main Contact (if different than company/individual): __________________________

Address: _____________________________________________________________

City: __________ State: ____ Zip: ______

Phone: ______________________________________________________________

Email: ________________________________________________________________

Website: ______________________________________________________________

4 Homeowner Information
First Name*: __________________________________________________________

Last Name*: __________________________________________________________

Email: ________________________________________________________________

Phone*: ______________________________________________________________

Address of Property: _____________________________________________________

City: __________________ State*: ____ Zip*: ______

Homeowner race/ethnicity (not required):

□ American Indian or Alaska Native □ Hispanic/Latino □ White/Caucasian
□ Asian □ Native Hawaiian/Other Pacific Islander □ Other
□ Black/African-American
□ Prefer not to say
Other Relevant Information

Please use this space to include any other relevant information. For example, how you were contacted or how you paid.

Contact Information—for this form to be processed, you must fill out (a), (b), or (c) below.

(a) I am the homeowner and my contact information is listed in section 4 on the previous page—check here: □

(b) I completed this form on behalf of a family member or friend. My contact information is:

First Name*: ___________________________________
Last Name*: ___________________________________
Email: __________________________________________
Phone: __________________________________________

(c) I am a counselor, lawyer, or volunteer, and I filled out this form on behalf of a homeowner.

My company/organization’s contact information is:

Group/Organization Name*: _____________________
______________________________________
Email: __________________________________________
City*: _______________ State*: _____ Zip*: _______
Phone: __________________________________________

TO SUBMIT THIS COMPLAINT YOU MUST READ AND RESPOND TO BOTH:

ARE YOU willing to be contacted by the Loan Modification Scam Prevention Network, including the Lawyers’ Committee for Civil Rights Under Law and their legal volunteers, for a follow up interview concerning information provided in this form about the potential mortgage rescue scam?
(Please note: Selecting yes does not guarantee that homeowner will be contacted for follow-up.)

□ YES □ NO

ARE YOU willing to have this information shared with state and federal agencies and our coalition partners involved in the enforcement of laws banning mortgage rescue scams?
(Please note: If homeowner agrees to such sharing, the information in this complaint form will be entered into the Federal Trade Commission’s Consumer Sentinel Network, a secure online database that is used by thousands of civil and criminal law enforcement authorities worldwide. The FTC does not resolve individual consumer complaints but this information can be valuable to law enforcement in efforts to stop mortgage rescue scams.)

□ YES □ NO

To Return Completed Form:

Mail to:
Loan Modification Scam Prevention Network—Intake
Lawyers’ Committee for Civil Rights Under Law
1401 New York Ave NW, Suite 400
Washington, DC 20005

Scan and email to: info@preventloanscams.org

Fax to: 202-783-0857 (ATTN: LMSPN Intake)

Fill out this form online at:
http://intake.preventloanscams.org